

224365

June 4, 2010

Public Service Commission of South Carolina
Post Office Drawer 11649
Columbia, South Carolina
Attn: Clerk's Office

REF: Docket No. 2010-35-W

To whom it may concern:

I am a resident of "Pine Haven" and I am protesting the rate increase of \$40.00 for my monthly water bill. This is also the first time I have ever received a letter from the clerk's office for a request to raise the water bill. In addition, the water bill had already been raised from \$25.00 to \$35.00/month on July of 2008 and there was not a letter from the clerk's office when that occurred. Please send me further information on what I can do to prevent this increase. My contact information is below.

Thank you,

Bonnie & Lonnie Futreal
731 Pine Haven Circle
Clover, SC 29710
Phone (803) 389-7008

RECEIVED
JUN 10 2010
MAIL ROOM

Address PO Box 1177, Corra, SC 29710
PINE HAVEN & GARRETT'S LANDING WATER SYSTEM

JUNE 19, 2008

To Customers of Pine Haven and Garrett's Landing,

Due to the rising cost to maintain the water system it is necessary to increase our monthly premium from \$25.00 to \$35.00 per month. There will be an extra charge of \$10.00 per mo. if you have a pool and \$10.00 per mo. if you have an irrigation system or if you water with a yard sprinkler regularly. This cost takes effect starting July 1st 2008. Please remember that 10% penalty will be added to all over due balances per mo. Monthly bills are due on the 1st of each month no later than the 10th. After the 10th 10% will be added to your overdue balance. If you have a bank draft please have it to be drafted on the 1st. No later than the 10th. If your bank draft is drafted after the 10th starting July you will be charged a late charge of 10% of the balance due.

DHEC is still requesting that we conserve water. Please do not water your lawn while the sun is shining. The sun just soaks up the water and does the lawn little good. You may water between the hours of 1-5 AM and 8-11 PM. Then water sparingly. There will be a fine of \$25.00 if caught watering any other time for the 1st offence. \$50.00 for the second offence and \$100.00 for the third. After the 3rd your water will be turned off with a \$300.00 fine and \$50.00 reconnection fee. Please lets all work together to conserve water. This precious commodity we all need very much.

Thank You all for your support in this matter.

Sincerely, Carroll Norman

Carroll Norman